

ROCK AND ROLL TRAILERS, LLC

LIMITED WARRANTY POLICY

ROCK AND ROLL TRAILERS, LLC here warrants that each **ROCK AND ROLL** trailer operated by the original purchaser under normal use in the Continental United States or Canada will be free from defects in materials and workmanship for 2 year(s) following the original purchase, subject to the requirements, exclusions and limitations stated below which will be strictly applied. If the trailer is rented or used for commercial hauling, this Limited Warranty is null and void.

YOU MUST SEND US A SIGNED SLIP OF THIS WARRANTY REGISTRATION

To validate this Limited Warranty, the original copy of the MCO slip form, signed by the dealer and the purchaser, must be postmarked, and mailed to **ROCK AND ROLL TRAILERS, LLC AT 2375 NW 149 STREET, OPA LOCKA, FL 33054**: no later than 10 days following the purchase of your **ROCK AND ROLL** trailer. **IF THIS SIGNED WARRANTY IS NOT POSTMARKED BY THE TENTH DAY AFTER PURCHASE OF THE TRAILER, ALL EXPRESS WARRANTIES CONTAINED IN THIS LIMITED WARRANTY SHALL BE NULL AND VOID.**

2 YEAR LIMITED WARRANTY

Subject to the requirements, exclusions and limitations stated below, all other components of your **ROCK AND ROLL** trailer are warranted to the original retail purchaser against any defect in the materials and workmanship by **ROCK AND ROLL TRAILERS, LLC** arising from normal use for 2 years from the date of purchase.

EXCLUSION OF COMPONENTS WARRANTED BY OTHER MANUFACTURERS

Tires, axles, and brake components, springs and suspension components, couplers, jacks, winches purchased and installed by **ROCK AND ROLL TRAILERS, LLC** are warranted by their manufacturers and are excluded from this Limited Warranty. Suggestions for the Terms and conditions for the above components are enclosed in this warranty package below.

EXCLUSION OF LIVING QUARTERS & INSTALLATIONS BY OTHER PERSONS

ROCK AND ROLL TRAILERS, LLC manufactures some trailers into which other persons or companies who are not employees or agents of **ROCK AND ROLL TRAILERS, LLC** install exterior features or modifications. This Limited Warranty extends only to materials used or workmanship performed by **ROCK AND ROLL TRAILERS, LLC**, or its employees in the construction of the original trailer, subject to all limitations and exclusions set forth herein. **ROCK AND ROLL TRAILERS, LLC EXPRESSLY DISCLAIMS AND EXCLUDES ANY RESPONSIBILITY OR LIABILITY FOR ANY MATERIALS OR WORKMANSHIP IN ANY ITEMS INSTALLED INTO ROCK AND ROLL TRAILERS, LLC PRODUCTS BY ANY OTHER PERSON OR COMPANY, INCLUDING ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES OR CONTINGENT LIABILITIES ARISING THEREFROM.**

NORMAL USE, NO REPAIRS OR ALTERATIONS

This Limited Warranty covers only defects in original components which arise from normal use and does not apply if the trailer has been subjected to negligence, accident, abuse, misuse, neglect, or overload or has been repaired or altered without the prior written consent of your **ROCK AND ROLL TRAILERS, LLC**. Normal wear items, including but not limited to lights, bearings, brakes, brake linings, and tires will not be replaced due to wear.

TRANSPORTATION COSTS EXCLUDED

Transportation of any trailer to and/or from your dealer or any approved repair facility shall be the responsibility of the trailer owner. **ROCK AND ROLL TRAILERS, LLC** shall not be liable for any such costs.

PRIOR WRITTEN CONSENT REQUIRED AND RETURN OF DEFECTIVE PARTS REQUIRED

No reimbursement will be made to any dealer or owner for repairs made without the prior written consent of ROCK AND ROLL TRAILERS, LLC. Any defective part(s) must be sent by prepaid freight to ROCK AND ROLL TRAILERS, LLC, to qualify for replacement or reimbursement under this Limited Warranty.

OTHER PRODUCTS EXCLUDED

This Limited Warranty applies exclusively to ROCK AND ROLL trailers manufactured by your ROCK AND ROLL TRAILERS, LLC. Any other products manufactured by ROCK AND ROLL TRAILERS, LLC are specifically excluded from this warranty. Authorized repairs do not extend the term of this Limited Warranty.

LIMITATIONS

THE SOLE RESPONSIBILITY OF ROCK AND ROLL TRAILERS, LLC UNDER THIS LIMITED WARRANTY SHALL BE TO REPAIR AND REPLACE PARTS AT THE ROCK AND ROLL TRAILERS, LLC FACTORY OR, FOR A REASONABLE ALLOWANCE, AT ANOTHER PLACE AND AUTHORIZED IN WRITING BY ROCK AND ROLL TRAILERS, LLC. ALL OTHER OBLIGATIONS OR LIABILITIES, INCLUDING INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES OR CONTINGENT LIABILITIES ARISING OUT OF THE FAILURE OF ANY PARTS TO OPERATE PROPERLY, ARE HEREBY EXCLUDED, INCLUDING BUT NOT LIMITED TO ANY DAMAGES RESULTING FROM LOSS OF USE, INCONVENIENCE, LOSS OF TIME, COMMERCIAL LOSS, OR ANY OTHER TYPE OF DAMAGES, GENERAL OR SPECIFIC, FORESEEN OR UNFORESEEN, UNLESS APPLICABLE STATE LAW PROVIDES OTHERWISE

DISCLAIMERS

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER EXPRESS WARRANTIES AND REPRESENTATIONS. ROCK AND ROLL TRAILERS, LLC MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO ROCK AND ROLL TRAILER HERE WHETHER AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER MATTER. NO ONE, INCLUDING AN AUTHORIZED ROCK AND ROLL TRAILERS, LLC DEALER IS AUTHORIZED TO MAKE FURTHER OR ADDITIONAL WARRANTIES ON BEHALF OF ROCK AND ROLL TRAILERS, LLC OR TO MODIFY THIS ONE. ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR INTENDED USE ARE LIMITED TO WARRANTY PERIODS STATED ABOVE, UNLESS ANY APPLICABLE STATE OR FEDERAL LAW PROVIDES OTHERWISE.

IF THE WARRANTY REGISTRATION FORM IS NOT SIGNED, POSTMARKED AND MAILED TO ROCK AND ROLL TRAILERS, LLC, BY THE 10TH DAY AFTER YOUR PURCHASE OF THE TRAILER, ALL EXPRESS WARRANTIES SHALL BE NULL AND VOID.

ROCK AND ROLL TRAILERS, LLC Dealer is responsible for "dealer prep" which includes checking all cosmetic features and repairing all minor problems without charge to you or the manufacturer.

Your dealer is also responsible for submitting to the manufacturer any claim you wish to make under the terms of this Limited Warranty.

REQUIRED WARRANTY CLAIM PROCEDURE

1. To validate this Limited Warranty, the original copy of the MCO registration form, signed by the dealer and the purchaser, must be postmarked to your ROCK AND ROLL TRAILERS, LLC, no later than ten (10) days following the purchase of ROCK AND ROLL trailer here. IF THIS SIGNED WARRANTY IS NOT POSTMARKED BY THE TENTH DAY AFTER PURCHASE OF THE TRAILER, ALL EXPRESS WARRANTIES SHALL BE NULL AND VOID UNLESS PROVIDED OTHERWISE BY APPLICABLE STATE OR FEDERAL LAW.

2. Within 2 days after discovering a problem with your ROCK AND ROLL trailer, return your trailer for inspection to ROCK AND ROLL TRAILERS, LLC dealer where you bought your trailer. Dealers are responsible for fixing minor problems without charge to you or the factory.

3. If your dealer cannot repair the problem free of charge and you want to file a claim under this Warranty, your local dealer must send to ROCK AND ROLL TRAILERS, LLC, by registered letter or fax a limited warranty claim form, together with all required information, within 3 days of your discovery of the defect.

4 ROCK AND ROLL TRAILERS, LLC will acknowledge such receipt of claim by registered letter to the dealer and to the claimant. ROCK AND ROLL TRAILERS, LLC will respond as soon as possible, but no later than 3 days after receipt of the claim.

5. Any defective part(s) must be sent by prepaid freight to ROCK AND ROLL TRAILERS, LLC, to qualify the claimant for replacement or reimbursement under this Limited Warranty. ANY DEFECTIVE PARTS MUST BE RETURNED TO ROCK AND ROLL TRAILERS, LLC WITHIN 5 DAYS FROM DATE OF APPROVAL TO QUALIFY FOR REIMBURSEMENT SUBJECT TO REQUIREMENTS OF APPLICABLE FEDERAL LAW.

6. ROCK AND ROLL TRAILERS, LLC will not reimburse any claimant for any adjustment or repair of ROCK AND ROLL trailer without prior written approval by ROCK AND ROLL TRAILERS, LLC.

7. If you return your trailer for repair to the factory, we will warrant the repair or replacement parts for 1 year(s) from the date of repair. If authorized repair must be done other than at the factory, ROCK AND ROLL TRAILERS, LLC, will not warrant such repair work or replacement parts.

8. ROCK AND ROLL TRAILERS, LLC reserves the right to not pay unreasonable costs for replacement or repair of defects in ROCK AND ROLL TRAILERS and may, at its discretion, establish a reasonable reimbursement for any authorized work performed under the terms of this Limited Warranty.

ROCK AND ROLL TRAILERS, LLC MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES AND THERE ARE NO OTHER WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS LIMITED WARRANTY.

WARNING! WARNING! WARNING! WARNING!

BE SURE THAT THE HITCH BALL ON ANY TOWING VEHICLE MATCHES THE DIMENSION OF THE TRAILER COUPLER.

BE SURE THAT YOU SECURE ALL SAFETY CHAINS AND BREAK-AWAY BRAKING SYSTEMS BEFORE EACH USE.

BE SURE THAT ALL LUG NUTS ARE TIGHT BEFORE USING.